Hospitality & Tourism Management Program (HTMP) Year 2 Student Textbook

American Hotel and Lodging Educational Institute

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The Hospitality and Tourism Management Program has been designed to help students develop and practice performing the knowledge, skills, and tasks required for success as an employee in the hospitality and tourism industry. Features Throughout the Book: Pineapple Fun Fact Boxes: Pineapple Fun Fact boxes will highlight interesting facts about the hospitality and tourism industry. ADA Boxes: ADA boxes will highlight how federal requirements determine what the hospitality and tourism industry must do to meet the needs of guests with disabilities. Green Practices Boxes: Green Practices boxes will highlight the benefits of running a sustainable green hospitality and tourism business. Diversity Boxes: Diversity boxes will highlight the ways in which diversity affects the hospitality and tourism industry.

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